

# **IMPORTANT MESSAGE: COVID-19 RATEPAYER RELIEF MESSAGES**

## **MONROE MUNICIPAL UTILITIES AUTHORITY**

BE ADVISED that State Law requires residential customers to be offered an installment plan for any water and/or sewer arrearages accruing between March 9, 2020, and March 15, 2022. To maintain the installment plan, a residential customer must make timely payments on all current charges. For more information, please contact the Billing Department at 856-629-1444 Monday thru Friday between the hours of 8:00 AM and 4:00 PM.

### **LATE FEES, CHARGES AND PENALITES**

BE ADVISED that P.L. 2021, c. 317 prohibits local governments from charging residential customers interest, fees, or charges for late payment of water and sewer charges accruing between March 9, 2020, and March 15, 2022, until after March 15, 2022, at which time interest and penalties may begin to accrue. Late interest, fees or charges may be enforced against arrearages accruing before March 9, 2020, and after March 15, 2022.

### **LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM (LIHWAP)**

The Low-Income Household Water Assistance Program (LIHWAP) is funded by the Federal Department of Health and Human Services' Low-Income Home Energy Assistance Program (LIHEAP) through the American Rescue Plan. An LIHWAP arrearage grant will assist citizens who have fallen behind on their utility (water and sewer) payments.

The monthly household income must be at or below 60% of the NJ state median income:

<b>LIHWAP INCOME LIMIT</b>					
<b># HH</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>60% SMI</b>	\$40,181.00	\$52,545.00	\$64,908.00	\$77,272.00	\$89,635.00
<b>MI Limit</b>	\$3,348.00	\$4,379.00	\$5,409.00	\$6,439.00	\$7,470.00

**Apply online:** <https://njdca-housing.dynamics365portals.us/en-us/dcaid-services/>

If you do not have access to a computer or the internet, call 211 to be directed to one of the community action agencies to be assisted with starting, completing, and submitting an application online.